

# SMSCQA: System for Measuring Source Code Quality Assurance

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## ABSTRACT

Today software systems play a critical role in various aspects of human life, and become part of everyday life. Many of these systems are essential for the completion of day-to-day activities. The increased reliance on computer applications, and organization that produced software puts more and more strain on software developers and software systems itself. For these reasons many international standards, requirements, and constraints were established to assure quality of software. In this work the most important fundamentals of software quality assurance used during life cycle development process (LCDP) will be covered. Specially that used in coding phase. This phase is a very important period for all software, because the cure of software system will be established here. Therefore it was sliced in details, and all of its aspects were recovered like: Software metrics, Software quality factors, and software quality models like McCall's model, Boehm's model, ISO 9126 model, and SATC NASA model. By comparing and studying these models the System for Measuring Source Code Quality Assurance was retrieved. Using this system over 30 source code metrics, 9 quality factors can be measured and overall quality might be calculated.

## General Terms

Software Quality Assurance: SQA, Lines Of Code : LOC, Capability Maturity Model: CMM,

## Keywords

Software Quality Assurance; Quality Models; ISO 9126; McCall's Quality Model; Boehm's Quality Model; CMM Model

## 1. INTRODUCTION

Producing high quality software is a very important condition of staying in the market for the software companies, and developers. This thing is enforcing them to think about improving quality assurance of their products. This is probably the cause why so many process improvement experiments and measurement systems are initiated, but few of them are really successful. The basic quality assurance difficulties for software-producing organizations and developers are understanding the relationships among basic elements of software production, software products, the processes which produce the product, the resources involved in software production, the selection of relevant quality attributes in each case, the metrics to be applied for measuring the selected quality attributes, usage of the measurements' results in order to improve software quality[1]. In the literature, there are a huge variety of descriptions about standards, models, best practices, all of them connected to software quality assurance, but there is no unified view or model to tell software developers, how to start an efficient quality measurement system, and how to evaluate quality of a source code [2].

The scope of this work was to understand the existing approaches and models about software quality assurance and the relationships among the different approaches, and based on these approaches, the new solution (approach) will be proposed to help a software developer to deal with quality assurance for source codes in a unified, balanced way.

## 2. REVIEW OF SQA MODELS

### 2.1 Product Quality Assurance Models

The elements defining software product quality assurance and the relationships between these elements have been summarized first time in two software quality models developed in the USA. One of these models was developed in 1977 by a team of researchers, lead by Barry W. Boehm [3,4]. The development of the other model is connected to the work done in 1978 by James A. McCall [3,5]. The two quality models focus on the final product, and identify key attributes of the product, called quality factors. The quality factors are high-level quality attributes, like reliability, usability, maintainability. Both models assume that the quality attributes are still on a high level to be meaningful or to be measurable, therefore further decomposition is needed. This-lower-level of the quality attributes are called quality criteria. In a third level of decomposition the quality criteria are associated with a set of directly measurable attributes called quality metrics.

**The ISO 9126 model** is a derivation of McCall's model. It defines software quality as "The totality of features and characteristic of a software product that bear on its ability to satisfy stated or implied needs" [6]. The standard claims that the quality is composed of 6 factors: functionality, reliability, efficiency, usability, maintainability, portability, and that one or more of them are enough to describe any component of software quality [7,8]. The deficiency of this model is that it does not provide proper definition of the lower-level details and metrics needed to attain a quantitative assessment of product quality. This lack of specifics in these models offers little guidance to software developers who need to build quality products. ISO 9126 is the software product evaluation standard. It identifies six Software Quality Characteristics [9] as following: **Functionality** which covers the functions that a software product provides to satisfy user needs. **Reliability** which relates to capability of software to maintain its level of performance. **Usability** which relates to the effort needed to use software. **Efficiency** which relates to the physical resources used when the software is executed. **Maintainability** which relates to the effort needed to make changes to the software. **Portability** which relates to the ability of software to be transferred to a different environment.

ISO 9126 suggests sub-characteristics for each of the primary characteristics. It is perhaps indicative of difficulties of gaining widespread agreement that these sub-characteristics are outside the main standard and are given in the document

for information only. They are useful as they clarify what is meant by the main characteristics [9, 5].

## 2.2 Process Quality Assurance Models

In this part Capability Maturity Model (CMM) will be presented as elements of another possible way of approaching software quality assurance: the process quality assurance approach.

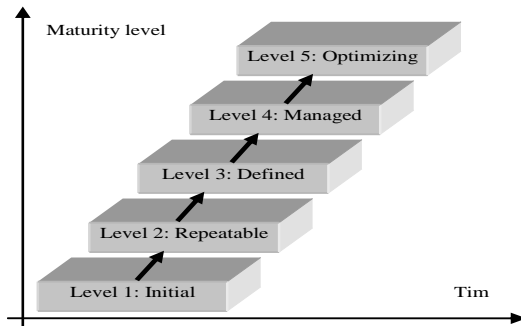


Fig1: CMM Levels

A well-known framework for process assessment is the Capability Maturity Model of SEI [10].

The Software CMM developed at the Software Engineering Institute (SEI) of Carnegie - Mellon University [11]. It describes software process management maturity relative to five levels [10], see Fig1

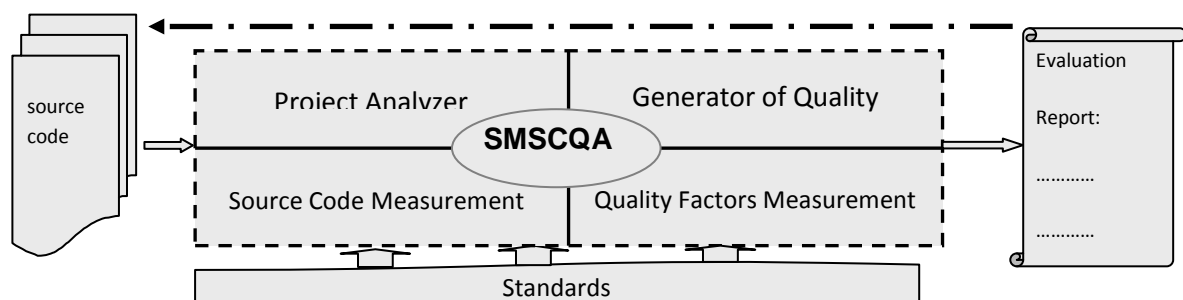


Fig 2: The general structure of SMSCQA

The CMM levels: **Initial** - the starting point for use of a new or undocumented repeat process. **Repeatable**: the process is at least documented sufficiently such that repeating the same steps may be attempted. **Defined**: the process is defined as a standard business process, and decomposed to levels 0, 1 and 2. **Managed**: the process is quantitatively managed in accordance with agreed-upon metrics. **Optimizing**: process management includes deliberate process optimization or improvement.

A maturity model can be viewed as a set of structured levels that describe how well the behaviors, practices and processes of an organization can reliably and sustainably produce required outcomes [11, 10].

## 3. The PROPOSED SYSTEM

The goal of a **System for Measuring Source Code Quality Assurance (SMSCQA)** is measuring quality for source code, and represents it by single value, lists 9 quality factors, and more than 30 source code metrics. See Fig3. Typically, software quality is measured with a weighted sum of criteria measurements [12, 13] as it is used in this research.

### 3.1 The General Structure

the general structure of proposed system shown in Fig2, and it consists of following blocks:

1. Source Code Reader: this block used to read and load file which contains tested source code script.
2. Source Code Analyzer: used analyze and classify source code lines into separated sub-blocks corresponding to the code structure.
3. Source Code Metrics Measurement: this block used to measure all directly measurable source code metrics such as: LOC, operators, operands, total LOC, comments, and many of other metrics, see Table 1.
4. Quality Factors Measurement: It used to calculate and retrieve non-directly measurable metrics, then grouping them regarding to used model shown in Fig3 to achieve 9 quality factors using algorithm used in this system, finally this block calculates a final overall quality for measured source code.

5. Quality Reports Generator: This block used to generate four quality reports, these reports can be used as evaluation report to improve quality assurance of measured source code.
6. Common Quality Standards Database: It contains the most common quality standards.

### 3.2 The SMSCQA Algorithm

The following algorithm used in this proposed system to calculate quality factors, and overall quality:

1. Define weight ( $w$ ) for each metric ( $0 \leq w \leq 1$ ).
2. Scale value for metric scores ( $0 \leq scale \leq 1$ ).

3. Define minimum and maximum target value for each metric defined by the user and development team.
4. Define minimum and maximum target value for

Where  $QF_j$  are the values of quality factors.  $W_j$  are the weights for quality factors, and  $(m)$  is the number of quality factors.

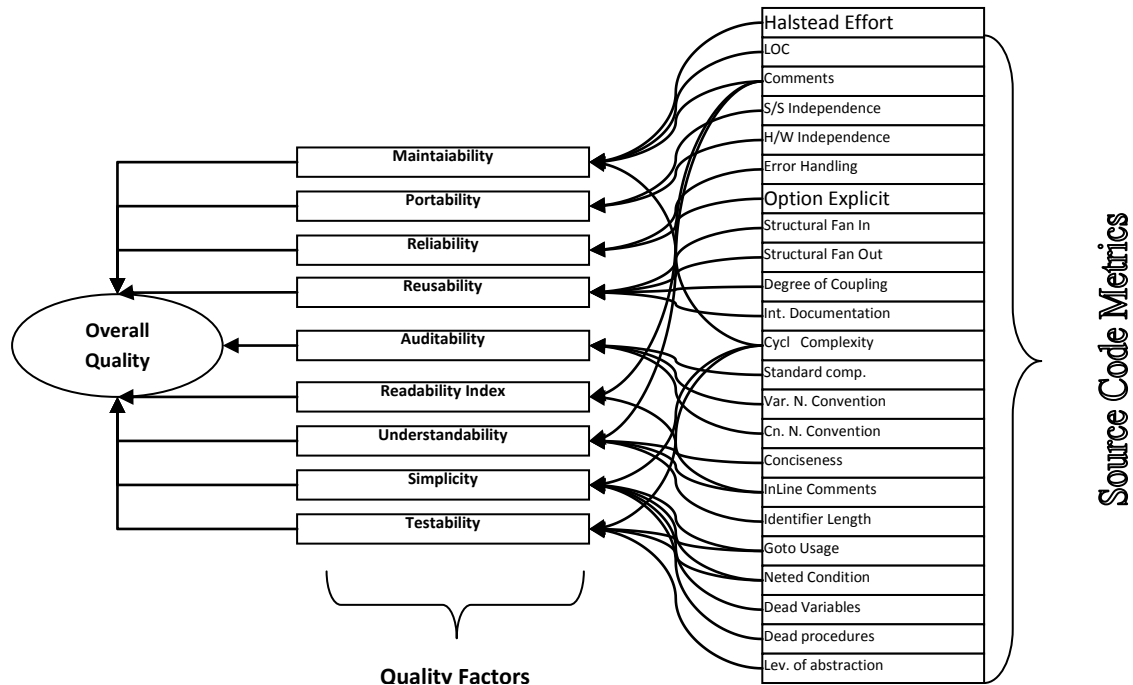


Fig3: SMSCQA Model

each factor score defined by the user and development team.

5. Give each metric a score.
6. Compute a weighted sum and divide it by the sum of weights and;
7. Compare this value with the preset min-max factor scoring range.
8. If this value is outside the min – max scoring range, compare each individual metric score with the preset min-max metric score range.

The value for each factor in the SMSCQA system has the following form:

$$QF = \frac{\sum_{i=1}^n C_i * W_i}{\sum_{i=1}^n W_i} \quad (1)$$

$$Quality = \frac{\sum_{j=1}^m QF_j * W_j}{\sum_{j=1}^m W_j} \quad (2)$$

Where  $(QF)$  is quality factor,  $(W_i)$  are the weight for each metric included in computing this factor,  $(C_i)$  are the value of the metrics, and  $(n)$  is the number of metrics. Then the overall quality of the product is measured using the formula (2).

Note that: The maintainability factor is excluded from this model, it computed as maintainability index with special formula, using the following formula [14,15]:

$$MI\_1 = 171 - 3.42 * \ln(aveE) - 0.23 * CC$$

$$MI\_2 = 16.2 * \ln(aveLOC) + 50 * \sin(\sqrt{2.4 * perCM})$$

$$MI = MI\_1 - MI\_2 \quad (3)$$

Where  $(MI)$  is a maintainability index,  $(aveE)$  is the average of Halstead effort[16] per module,  $(CC)$  is the average of cyclomatic complexity per module,  $(aveLOC)$  is the average lines of code per module, and  $perCM$  is the average percentage of lines of comments per module.

### 3.3 Weighted Selection

The values of weights in this system are very important. Therefore they must be used correctly dependence on the nature of the problem, solved by the source code submitted to measurement by this system model. For example, if the measured source code solves tasks related to military software, then this model must be use a suitable matrix of weights for this kind of problems. Different weight matrix reflects that this system is adaptive to measure many types of source codes, like which used in: System Software, Real-time Software, Business Software, Scientific Software, Embedded Software, Artificial Intelligence Software, Military Software, and Other.

The weights can be changed to achieve a good quality if this system used to provide and advice or quality reports to a development team.

#### 4. EXPERIMENTAL RESULTS

In this section two examples will be discussed to illustrate its metrics and specifications, and will be measured to

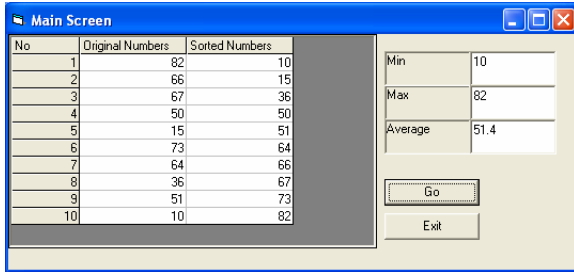


Fig4: Interface of proposed example

demonstrate the results provided by SMCQA. These examples are written by different programmers; they solve

p16 is a Ave Function.

p21 is a cmdGo\_click procedure

p22 is a Form\_load procedure

p23 is a BubbleSort procedure

p24 is a Min Function.

P25 is a Max Function.

p26 is a Ave Function

the quality factors chart , and overall quality for each examples are shown in Fig5, and Fig6. Where:

overall quality1=0.550, and overall quality2=0.773.

#### 5. CONCLUSION

Introducing software quality assurance in a life cycle development process can not be done at once: it takes time, it has to be done step by step[17]. If a company or developer aims to really understand software quality assurance for source code and implement it in an efficient way, this work is

Table 1. Metrics of all procedures of two examples

No	Metric	Value for example1						Value for example2					
		p11	p12	p13	p14	p15	p16	p21	p22	p23	p24	p25	p26
1	Dead	No	No	No	No	No	No	No	No	No	No	No	No
2	Cyclomatic complexity	3	1	4	3	3	2	3	1	4	3	3	2
3	Structural fan in	0	0	1	1	1	1	0	0	1	1	1	1
4	Structural fan out	4	0	0	0	0	0	4	0	4	0	0	0
5	Informational fan in	5	0	3	2	2	2	6	0	3	2	2	2
6	Informational fan out	0	0	1	1	1	1	1	0	3	2	2	2
7	Informational complexity	0	0	36	20	20	18	108	0	117	44	40	36
8	Nested conditions	1	0	3	2	2	1	1	0	3	2	2	1
9	Nested loops	1	0	2	1	1	1	1	0	2	1	1	1
10	Total lines	16	9	14	10	10	9	37	22	14	20	20	19
11	LOC	15	0	12	10	10	9	18	12	12	11	10	9
12	Comments line	1	0	2	0	0	0	19	9	9	9	9	9
13	Space lines	0	0	0	0	0	0	0	1	1	1	1	1
14	Local variables	0	0	1	1	1	1	0	0	1	1	1	1
15	Operators	9	7	6	5	5	7	9	7	6	5	5	6
16	Unique operators	1	4	2	2	2	3	1	4	2	2	2	3
17	Operands	19	15	14	12	12	14	19	15	14	12	12	12
18	Unique operands	14	11	7	7	7	9	14	11	7	7	7	8
19	Procedure Vocabulary	15	15	9	9	9	12	15	15	9	9	9	8
20	Procedure Length	28	22	20	17	17	21	28	22	20	17	17	18
21	Procedure Volume	109.39	85.95	63.39	53.88	53.88	75.28	109.39	85.95	63.39	53.88	53.88	62.26
22	Level of abstraction	0.85	0.366	0.5	0.583	0.583	0.428	0.92	0.366	0.5	0.583	0.583	0.444
23	Effort	74	234	126	92	92	175	74	234	126	92	92	140
24	Time (sec)	4	13	7	5	5	9	4	13	7	5	5	7
25	Goto Usage	0	0	0	0	0	0	0	0	0	0	0	0
26	Error Handling usage	No	No	No	No	No	No	Yes	Yes	Yes	Yes	No	Yes
27	InLine Comments	4	0	1	0	0	0	3	0	1	1	0	2
28	Complexity/size	0.2	0.11	0.333	0.3	0.3	0.222	0.166	0.083	0.333	0.272	0.3	0.222
29	Internal Documentation	0.062	0	0.142	0	0	0	0.513	0.428	0.142	0.45	0.473	0.5
30	Estimated length	53.3	46.05	21.65	21.65	21.65	33.28	53.3	46.05	21.65	21.65	21.65	28.75
31	Impurity	1.90	2.09	1.08	1.27	1.27	1.58	2.33	2.09	1.08	1.27	1.27	1.59

one task, and have identical interface compliance to our requirements see Fig4. They do the following: Generate 10 integer numbers and store them in an array. Sort these numbers and store them in another array. Extract a minimum and maximum numbers. Calculate average of these numbers.

The Table 1 shows all source code metrics for each procedure used in both examples; where :

p11 is a Command1\_click procedure

p12 is a Form\_load procedure

p13 is a b\_sort procedure.

p14 is a Min Function.

P15 is a Max Function.

done for this purpose. The attributes of interest software measurement often belong to either processes in the development life cycle, products that are created by those processes or resources used by the processes.

Measurement may be fundamental or derived, that is, measured directly or derived by combining two or more other measurements. Halstead Software Science measurements have been discredited on both empirical and theoretical grounds. However, it should be noted that the use of delivered source instructions and number of unique operands uses can by themselves be useful measurements.

Cyclomatic complexity can be a useful measurement in the planning and assessment of testing. Outside this application area, its usefulness may be limited because of its close

relationship with LOC. Quality by itself is a vague concept and practical quality requirements have to be carefully defined. Most of the qualities that are apparent to the users of software can only be tested for when the system is completed.

Increasing inline comments cause to increase readability. Comments line and average value of cyclomatic complexity affect on maintainability factor. A very important reliability indicator was calculated before delivering the software measured by SMSCQA. By comparing SMSCQA with Project Analyzer [18], more reports and more quality factors were used, and it is better by computing overall quality and quality factors for source code.

**Future work :** The software source code quality assurance system that was constructed by this work allows developer to evaluate source code in general form, but its implementation related to VB language. It can be completed to use its facilities with programs written in other programming language by the following methods:

1. Reconstruct its implementation to measure and evaluate Pseudo code. and add a module to convert source codes from high level languages, like C++, Java, Pascal, and VB to Pseudo code format, Using this property it can be used to evaluate any source code regardless at used language.
2. Build an expert system to interpretate output results from SMSCQA and propose set of recommendations to improve quality of measured software. Also, it can be used to select software quality models depending on the feature of the source code (metrics).

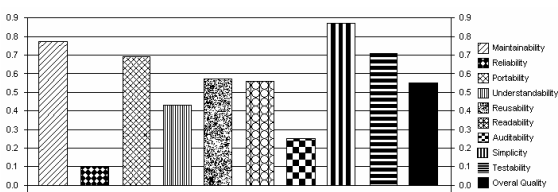


Fig5: Quality factors for example No1

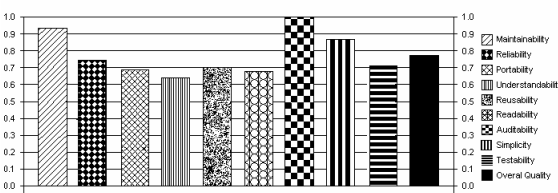


Fig6: Quality factors for example No2

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