

# Research Issues and Future Directions in Web Mining: A Survey

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## ABSTRACT

This paper is a work on survey on the existing techniques of web mining and the issues related to it. The World Wide Web acts as an interactive and popular way to transfer information. Due to the enormous and diverse information on the web, the users cannot make use of the information very effectively and easily. Data mining concentrates on non trivial extraction of implicit previously unknown and potential useful information from the very large amount of data. Web mining is an application of data mining which has become an important area of research due to vast amount of World Wide Web services in recent years. The aim of this paper is to provide the past and current techniques in Web Mining. This paper also reports the summary of various techniques of web mining approached from the following angles like Feature Extraction, Transformation and Representation and Data Mining Techniques in various application domains. The survey on data mining technique is made with respect to Clustering, Classification, Sequence Pattern Mining, Association Rule Mining and Visualization. The research work done by different users depicting the pros and cons are discussed. It also gives the overview of development in research of web mining and some important research issues related to it

## Keyword

Association rule mining, Data pre-processing, Video mining, Audio mining, Text mining and Image mining

## 1. INTRODUCTION

Web is a collection of billion of documents. The web is very enormous, diverse, flexible, and dynamic. The World Wide Web continues to grow both in the huge volume of traffic and the size and complexity of Web sites. It is difficult to identify the relevant information present in the web. Most of the contents in the web are unstructured in nature, but very little work deals with unstructured and heterogeneous information on the Web. The emerging field of web mining aims at finding and extracting relevant information that is hidden in Web-related data, in particular in text documents published on the Web. Data Mining involves the concept of extraction meaningful and valuable information from large volume of data. Web mining is an important area in data mining where we extract the interesting patterns from the contents. Generally three kinds of information are handled in web site namely 1. Content 2. Structure 3. Log data. Based on these kinds of information the Web Mining consists of 3 processes namely Web Content Mining, Web structure Mining and Web Usage Mining as shown in fig1. Web content mining deals with the raw data that is available on the web. The web structure mining mainly deals with the structure of the web sites. Web Usage mining involves mining the usage characteristics of the users of Web applications. It is in a semi-structured format so that it needs lots of pre-processing

and parsing before the actual extraction of the required information. This paper gives the survey of web mining techniques. Data mining process consist of several stages namely Domain Understanding, Data selection, Data pre-processing and cleaning, Pattern discovery, Interpretation and Reporting.

The layout of this paper for the upcoming sections will be as section 2 will give an overview about the motivation. In section 3 literature review will be presented. Section 4 is about pre-processing technique. In section 5 paper conclusion and future directions will be presented. We provide the web mining techniques survey as shown in the fig 1

The proposed scheme achieves the following goals:

- Discussion of existing techniques for web mining in text and multimedia.
- Identifying the issues during mining of data from Feature Extraction, Transformation and Representation and Data Mining Techniques in various application domains.
- Issues related to data pre-processing, pattern discovery, web usage mining, multimedia mining

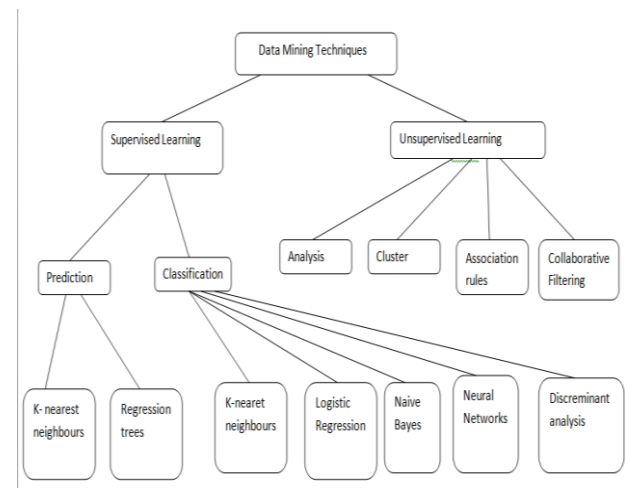


Fig 2. Data mining Techniques layout

## 2. WEB MINING PROBLEMS AND APPROACHES

Web mining is a technique in data mining that automatically retrieves extracts and analyzes the information from web. Yang and Wu et al, (2006) discuss about the various issues to be addressed in data mining. The major issues include Automated Data Cleaning, Over Fitting, Under Fitting and Oversampling of data, Scaling up for high dimensional data,

Mining sequence and time series data. A poll was conducted and given by k d nuggets and many of the researchers suggested the important work for research as Scaling up Data Mining algorithms for huge data, mining text and automated data cleansing as the major issues discussed with highest priorities. Other issues include dealing with unbalanced data, mining data streams, link and networks. Security in mining and distributed data mining also caught the significance but not to as greater extent. A hotly debated technical issue is whether it is better to set up a relational database structure or a multidimensional one. Finally, there is the issue of price.

### **3. DATA PRE-PROCESSING TECHNIQUES**

Web log pre- processing is the first step that is important to improve the efficiency and quality of the web data because almost 70% of the time is taken in pre-processing and these pre-processed data are given as an input to the next stages pattern discovery and pattern analysis. There are many techniques available for pre-processing since a long time. Web log file plays a significant role in pre-processing as the contents the user browse are recorded in these log files. The data can be stored either at sever side, client side, on proxy servers and on operational database. Web Server Logs maintains a history of page requests. Information about the request, client IP address, request date/time, page requested, HTTP code, bytes served, user agent, are stored. Proxy Server Logs a caching mechanism which lies between client browsers and Web servers. It helps to reduce the load time of Web pages as well as the network traffic load at the server and client side and Browser Logs that can be modified or various JavaScript and Java applets can be used to collect client side data. Client-side collection scores over server-side collection because it reduces both the user and session identification problems. The advantages and disadvantages of log files and their behaviour are shown in the table given below. To improve efficiency and quality of patterns mined and to avoid these noisy and dirty data various pre-processing techniques are available like Data cleaning, Data integration, Data transformations, and data reduction.

Data cleaning- It is needed to remove noise and correct inconsistencies in the data. The mains problems of data cleaning are missing values, noise, inconsistencies and duplicate elimination. The techniques used in missing values are classification, regression, interference based tools using Bayesian formulation, Decision Tree Induction. Binning, Smoothing, Regression, Clustering is useful to remove the noisy data from the database. The Duplicate elimination uses sorted neighbourhood method developed to reduce the number of required comparisons. A number of commercial tools, e.g., IDCENTRIC (First Logic), PUREINTEGRATE (Oracle), QUICKADDRESS (QASSystems), REUNION (Pitney Bowes), and TRILLIUM (Trillium Software), focus on cleaning this kind of data. Duplicate elimination- Sample tools for duplicate identification and elimination include DATACLEANSER(EDD),ERGE/PURGELIBRARY(Sagent/QMSoftware),MATCHIT (HelpITSystems),and MASTERMERGE (Pitney Bowes).

#### **3.1 Data Integration**

To merge data from multiple sources into a coherent data store, such as a data warehouse or a data cube we use this technique. There are a number of issues to consider during data integration. Schema integration can be tricky. This is referred to as the entity identification problem. Redundancy is another important issue. A third important issue in data

integration is the detection and resolution of data value conflicts. Data transformation- Data transformation involves the techniques like Smoothing, Aggregation and Normalization.

#### **3.2 Data Pre-processing Challenges:**

- Data cleaning seems to be difficult for semi structured data and unstructured data but most of the data seems to be structured. So more work has to be done in cleaning semi-structured data.
- Data transformation is an important phase that is done in pre-processing of data. But no exact tools are available.
- Research work should be done on implementing the best tool for data transformation.
- Limited interoperability.
- Though Duplicate elimination uses many methodologies and tool it still remains a tedious task to be performed.
- Query processing is difficult on heterogeneous data.

#### **3.3 Survey on Pattern Extraction Techniques**

Data mining techniques has two approaches that include descriptive mining and predictive mining. Descriptive mining concentrates on the general properties of data in the database and predictive mining concentrates on data to make predictions. The data mining Techniques are illustrated in Fig 2. Tasks for performing preprocessing of Web Usage Mining involve data cleaning, user identification, session identification, path completion, session reconstruction, transaction identification and formatting. However, in general, these tools provide little or no analysis of data relationships among the accessed files and directories within the Web space. Now more sophisticated techniques for discovery and analysis of patterns are emerging. These tools fall into two main categories: Pattern Discovery Tools and Pattern Analysis Tools. Pattern discovery draws upon methods and algorithms developed from several fields such as statistics, data mining, machine learning and pattern recognition. They are statistical analysis, association, rule mining, clustering, classification and sequential pattern mining. The works done by different author are categorized into Association rule mining Clustering, Classification and Sequential pattern mining.

Association rule mining: Association Rules find all sets of items that have support greater than the minimum support and then using the large item sets to generate the desired rules that have confidence greater than the minimum confidence. An algorithm for finding ass rule named as AIS was proposed by R.S.Agarwal et al. in 1993. The disadvantage of the AIS algorithm is that it results in unnecessary generation and many candidate item sets . The Apriori algorithm takes advantage of the fact that any subset of a frequent item set is also a frequent item set. The disadvantages are that multiple scans have to be done on the database and it has complex time and memory consuming. The advantage of AprioriTid algorithm is that the number of entries may be smaller than the number of transactions in the database, especially in the later passes but the cost of switching should be taken into account. AprioriHybrid Algorithm Apriori does better than AprioriTid and AprioriTid does better than Apriori in the later passes. FP –Tree algorithm scans the database only twice but it seems to

be difficult in incremental and interactive rule mining. Custom built Apriori algorithm that is efficient and does effective pattern analysis. Another algo Bin Li Wang et al., 2010, proposed a new method to Improvement of Apriori Algorithm Based on Boolean Matrix. It scans transaction database only one time, thus reduces the system cost and increases efficiency of data mining.

Jain & dubes et.al in 1998 and Kaufmann et al. 1990 proposed the Agglomerative and Divisive algorithm to perform hierarchical clustering. It was flexible and easy to handle but vague and did not visit intermediate clusters. Partition Relocating Clustering and Density Based Clustering have an advantage of Interoperability and can be modified easier. The discovery of user navigation patterns using SOM is proposed by Etminal et al. SOM is used to pre-process the web logs for extracting common patterns. Fuzzy clustering tech can be used to discover groups that share similar interest by examining data gathered in web servers. Mehrdad et al. gave an approach based on graph portioning for mining navigation patterns. Kobra et al. used Ant Based Clustering algorithm to extract frequent patterns for pattern discovery and the result was displayed in an interpretable format. N.Sujata has proposed a new framework to improve web session cluster quality from k-means with genetic programming. The k means was used for clustering and GA to improve the cluster quality.

Chen et al. introduced the concept of “*maximal forward references*” which can be described as the sequences of user’s request documents up to the last one before backtracking. Pie et al. introduced a *WAP-mine* algorithm. They also proposed a *WAP-tree*. This method is faster than conventional methods. *WAP-mine* is efficient than GSP-based solution in a wide margin. Mortazaviasl et al. introduced a novel projection based algorithm Prefix Span, which support sequential patterns mining. They basically worked on partitioning the database of user sequences into smaller databases for mining sequential patterns. Bestavros et al. presented a Markov modelling application for web data. To predict the subsequent link within a certain period of time that a user might follow, the first-order Markov model.

Classification is a data mining technique used to predict group membership for data instances. In this paper, we present the basic classification techniques. Several major kinds of classification method including decision tree induction, Bayesian networks, k-nearest neighbour classifier, case-based reasoning, genetic algorithm and fuzzy logic techniques.

Pattern Analysis: This is the final step in the Web Usage Mining process. After the pre-processing and pattern discovery, the obtained usage patterns are analyzed to filter uninteresting information and extract the useful information. The methods like SQL processing and OLAP can be used.

### 3.4 Pattern Discovery Challenges:

- Classifications of the documents are done using many techniques. But maintaining Accuracy in document classification is not to the expectation.
- Research work has to be done to Improve cluster quality
- There is no efficient algorithm for pattern extraction.
- Personalization
- Identification of exact user is not possible for

mining purpose

- The exact sequence of pages user visit is difficult to uncover from server site.
- Security, privacy issues

### 3.5 Multimedia Data Mining

The data present in the web contains several types of data, such as text, image, audio, video, metadata and hyperlinks. Some of them are semi-structured or more structured data but most of the data are unstructured Multimedia data mining is part of the content mining, which is engaged to mine the high-level information and knowledge from large online multimedia sources. All together the web content mining consists of mining of text, multimedia and the semantic web.

### 3.6 Image Data Mining

The classification module present in Multimedia Miner classifies multimedia data including image based on some class labels. Vailaya et al. uses binary classifier to perform hierarchical classification of images in indoor and outdoor categories. The SVM based approaches uses SVMs to maximize the margins between positive and negative images. The A-priori based growth association is used to find the relation between the structures and functions of the human brain. The main issue is scalability in terms of candidate generation.

### 3.7 Video Mining

Video mining not only discovers the exact content of videos and its features but also discover the patterns of video structure and events/ it concentrates on semantic patterns. Association classification generates the rule based on correlation between different pairs by using MCA. DTW is being used for motion time series matching in video sequence mining. Context based whole video retrieval system Media Matrix was proposed that analyses the hidden color emotions within the video. The Apriori based association is used for finding sequence of events in movies. The ARM is used to detect high level features from the video data.

## 4. FUTURE DIRECTIONS

The web usage mining algorithms are more efficient and accurate. But there is a challenge that has to be taken into consideration. Web cleaning is the most important process as researchers say 70% of the time is spent on data pre-processing. But data cleaning becomes difficult when it comes to heterogeneous data. Maintaining accuracy in classifying the data needs to be concentrated. Though many classification techniques exist the quality of clustering is still a question to be answered. The database is huge and it contains large dataset so mining interesting rules adds on to uninterested rules that are huge. These are due to large item set which naturally decrease the efficiency of the mining methodologies. Moreover mining rules from semi structure and unstructured as in the semantic web becomes a great challenge. This leads to time and memory consumption. Research work has to be concentrated on these issues as web data rule the Web. Maintain privacy of the user also peeps in as it is misused in data pre-processing.

## 5. CONCLUSION

In this paper we have discussed about the research issues and the drawbacks of the existing techniques for web mining . More research work need to be done on the web mining domain as it will rule the web in the near future. Web mining along with semantic web known as semantic web mining is to

be concentrated that is evolving which helps us to overcome the cons of web mining. Though various algorithms and techniques have been proposed still work has to be done in discovering new tools for web mining.

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