## A New Fuzzy Tool Multi- Impacts Resolving Fuzzy Cognitive Maps (MIRFCM) to Analyze the Factors Causing Work Life Imbalance

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## ABSTRACT

There are many fuzzy models available to study social problems. The incorporation of fuzzy models to study the social problems is because of the linguistic nature of the problems. In this study, an attempt is made to study the social problem is that factors causing work life imbalance with a new fuzzy tool which will detail the measure of influence of each factor on the other one. The new fuzzy tool, Multi-Impacts Resolving Fuzzy Cognitive Maps (MIRFCM) is designed to highlight the relationship between the attributes in the system with measures given by the experts and to find out the impact value of each attribute on the other attribute more accurately than any other existing fuzzy models. Some new definitions called 'impact', 'Impact Assignment Function' and 'Multi-Impact Resolution functions' are developed in order to design the new fuzzy model Multi- Impacts Resolving Fuzzy Cognitive Maps.

#### **General Terms**

Fuzzy, Multi impact Resolving Fuzzy Cognitive maps, Work life balance

#### **Keywords**

Fuzzy, Fuzzy cognitive mapping, Impact, Impact Assignment, Multi –Impact Resolution, Multi- Impacts Resolving Fuzzy Cognitive Maps, Work life balance.

#### **1. INTRODUCTION**

Lofti A. Zadeh proposed the idea of Fuzzy sets in 1965. He introduced the membership function with a range covering the interval [0,1] and operating on the domain of all possible values. In 1976, Political scientist Riobert Axelrod used a model called cognitive maps for representing social scientific knowledge. Later, professor Bark Kasko introduced Fuzzy Cognitive Maps in the year 1986. FCMs are represented by signed directed graphs with feedbacks. A FCM model consists of nodes which represent the important elements of the system and the directed lines labeled with fuzzy values show the strength of the causal conditions between the factors. Using FCMs, the influence of the factors on each other can be calculated iteratively. Simple FCMs have edge values in {-1,0,1. Then if causality occurs, it occurs to maximal positive or negative degree. Simple FCMs provide a quick first approximation to an expert's stated or printed causal knowledge. The existing FCM models are used to study the influence of one attribute on other attributes. In order to determine the measurable value of direct and indirect influence of each attribute on the system, a new fuzzy tool called Multi- Impacts Resolving Fuzzy Cognitive Maps (MIRFCM) is introduced with an application of analyzing the

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factors causing work life imbalance. In this paper, some new definitions called '*impact*' '*Impact Assignment Function*' '*Multi-impact Resolution functions*' are also introduced to build the new fuzzy tool Enhanced Fuzzy Cognitive Mapping.

#### 2. DEFINITION AND ILLUSTRATION OF FUZZY COGNITIVE MAPS 2.1 Definitions

## 2.1 Definition 2.1.1.

*Definition 2.1.1:* An FCM is a directed graph with concepts like policies, events etc. as nodes and causalities as edges. It represents causal relationship between concepts.[14]

*Definition 2.1.2:* FCMs with edge weights or causalities from the set  $\{-1, 0, 1\}$ , are called simple FCMs.[14]

**Definition 2.1.3:** Consider the nodes or concepts  $C_i, ..., C_n$  of the FCM. Suppose the directed graph is drawn using edge weight  $e_{ij} \in \{0, 1, -1\}$ . The matrix *E* be defined by  $E = (e_{ij})$  where  $e_{ij}$  is the weight of the directed edge  $C_i C_j$ . *E* is called the adjacency matrix of the FCM, also known as the connection matrix of the FCM.[14]

**Definition 2.1.4:** Let  $C_1, ..., C_n$  be the nodes of an FCM.  $A = (a_1, a_2, ..., a_n)$  where  $a_i \in \{0, 1\}$ . A is called the instantaneous state vector and it denotes the on-off position of the node at an instant.

 $a_i = 0$  if  $a_i$  is off and

$$a_i = 1$$
 if  $a_i$  is on for  $i = 1, 2, ..., n.[14]$ 

**Definition2.1.5:** Let  $\overline{C_1C_2}, \overline{C_1C_2}, \dots, \overline{C_{n-1}C_n}$  be a cycle. When  $C_i$  is switched on and if the causality flows through the edges of a cycle and if it again causes  $C_i$ , we say that the dynamical system goes round and round. This is true for any node  $C_i$ , for  $i = 1, 2, \dots, n$ . The equilibrium state for this dynamical system is called the hidden pattern.[14]

# 2.2 Method of finding the Hidden Pattern of FCMs

Let  $C_1$ ,  $C_2$ ,  $C_n$  be the nodes of an FCM, with feedback. Let E be the associated adjacency matrix. Let us find the hidden pattern when  $C_i$  is switched on. When an input is given as the vector  $A_1 = (1, 0, 0, ..., 0)$ , the data should pass through the relation matrix *E*. This is done by multiplying  $A_1$  by the matrix *E*. Let  $A_1E = (a_1, a_2, ..., a_n)$  with the threshold operation that is by replacing  $a_i$  by 1 if  $a_i < k$  and  $a_i$  by 0 if  $a_i < k$  (*k* is a suitable positive integer).We update the resulting concept, the concept  $C_1$  is included in the updated vector by making the first coordinate as 1 in the resulting vector. Suppose  $A_1E \rightarrow A_2$ 

then consider  $A_2E$  and repeat the same procedure. This procedure is repeated till we get a limit cycle or a fixed point.[14]

## 3. DEFINITION AND ILLUSTRATION OF IMPACTS

## 3.1 Impacts

**Definition 3.1.1:** A fuzzy set  $\lambda_{AxA}$  on the set AxA is a mapping of each element of AxA to a unique element in the interval [0,1] is described as follows:

$$\lambda$$
:  $AxA \rightarrow [0,1]$ 

where A is the set of nodes in a non simple FCM. The measurable value of influence of an attribute  $A_k$  over the attribute  $A_i$  in the fuzzy interval [0,1] which is represented as  $\lambda^t(A_k, A_i)$  is the *impact* of  $A_k$  over  $A_i$  at any instant t.

**Definition 3.1.2:** Consider  $A_{1,}$   $A_{2,...,A_{n}}$  are the nodes or concepts of the non simple FCM. Suppose the directed graph is drawn using the edge weight from the fuzzy interval [0, 1], then the matrix derived from the graph is defined by  $D = (d_{ij})$ , where  $d_{ij}$  is the weight of the directed edge  $A_iA_j$ . *D* is called the adjacency matrix of the non simple FCM and also known as the connection matrix of the non simple FCM.

#### 3.2 Impact Assignment

*Case* (1):

Suppose there exists two attributes or nodes, then the impact of one attribute on the other is given as a definition below.

**Definition 3.2.1:** Consider  $A_k$  is the initial active node at t=0 and if  $A_i$  is immediate successor of  $A_k$ , then the impact of attribute  $A_k$  over the attribute  $A_i$  at the instant t is given by the transition weight  $d_{ii}$ .

*Example 3.2.1.* 



Fig.3.1

In fig.3.1,  $\lambda^1(A_2, A_4) = 0.23$ . This means that an attribute which is fully active has caused an impact of 0.23 on its successor.

#### *Case* (2):

Suppose  $A_i$  is not an immediate successor of  $A_k$ , there exists a single path of transitions between  $A_k$  to  $A_i$  as,  $A_k = A_l$ ,  $A_2$ ,...,  $A_m = A_i$ , then a function called *impact assignment function* is introduced to compute the measure of impact of  $A_k$  over  $A_i$ .

**Definition 3.2.2.** In a non simple FCM, the *impact* assignment function is a mapping  $F_I:[0,1]x[0,1] \rightarrow [0,1]$  which is applied via augmented transition function to assign impact values to the active states. The function  $F_I(\lambda, d)$  is defined on two parameters namely  $\lambda$  and d, where  $\lambda$  denotes

the impact value of the predecessor and d denotes the weight of the transition.

The process of computing the impact value of  $A_1$  over  $A_m$  when there exists a single path of transitions  $A_1, A_2, ..., A_m$  is represented as:

$$\lambda^{t+1}(A_1, A_m) = F_1(\lambda^t(A_1, A_{m-1}), d_{(m-1), m})$$

where the function  $F_1$  should satisfy the following axioms:

**Axiom 1**.  $0 \le F_1(\lambda, d) \le 1$ .

**Axiom 2**.  $F_1(0, 0) = 0$  and  $F_1(1, 1) = 1$ .

where axiom 2 guarantees the boundary conditions.

The function  $F_1(\lambda, d)$  can be applied for many mathematical operations like

$$F_{1}(\lambda, d) = \operatorname{Mul}(\lambda, d) = \lambda d$$

$$F_{1}(\lambda, d) = \operatorname{Mean}(\lambda, d) = \frac{\lambda + d}{2}$$

$$F_{1}(\lambda, d) = \operatorname{GMean}(\lambda, d) = \sqrt{\lambda d}$$

$$F_{1}(\lambda, d) = \begin{cases} \operatorname{Max}(\lambda, d) & \text{if } t < t_{i} \\ \operatorname{Min}(\lambda, d) & \text{if } t \ge t_{i} \end{cases}$$

Any of these options can be used for computation according to the nature of the problem chosen for study.

For better understanding, the definition is explained with an example.

#### *Example 3.2.2.*



Let  $F_1(\lambda, d) = Mul(\lambda, d) = \lambda d$ , then

 $\lambda^{1}(A_{1}, A_{2}) = 0.5$  $\lambda^{2}(A_{1}, A_{5}) = F_{1}(\lambda^{1}(A_{1}, A_{2}), d_{2,5}) = F_{1}(0.5, 0.1) = 0.05$ 

 $\lambda^{3}(A_{1}, A_{7}) = F_{1}(\lambda^{2}(A_{1}, A_{5}), d_{5,7}) = F_{1}(0.05, 0.7) = 0.035$ 

## 3.3 Multi Impact Resolutions

*Case* (3):

Suppose there exists two or more paths of transitions from  $A_k$  to  $A_i$ , then a function called *multi-impact resolution function* is introduced to compute the measure of impact of  $A_k$  over  $A_i$  by resolving the multi-impact values to a single impact value.

**Definition 3.3.3:** In a non simple Fuzzy Cognitive Map, the *multi-impact resolution function*, which is denoted by  $F_2$ , is a mapping  $F_2:[0,1]^* \rightarrow [0,1]$  which specifies the strategy of computation of impact values and it resolves the multi-impact active values to a single impact value with the following axioms to be satisfied by  $F_2$ 

**Axiom 1**.  $0 \le F_2(\lambda_i) \le 1, \forall i = 1, 2, ... n$ 

**Axiom 2**.  $F_2(\phi) = 0$ .

**Axiom 3**. If  $\lambda_i = a$ ,  $F_2(\lambda_i) = a$ ,  $\forall i = 1, 2, ... n$ 

Similar to  $F_1$ , the function  $F_2$  can be applied for many mathematical operations. The best-fitted strategy should be selected based on the requirements of the problem chosen for study.

where *n* is the number of simultaneous transitions from  $A_i$  to  $A_m$  at time t+1, and  $A_i$  is a predecessor of  $A_m$ .

#### Example 3.3.3

Consider the process of calculating the impact values of  $A_1$  to  $A_7$  where there are four possible paths exist from  $A_1$  to  $A_7$ .



Let  $F_1(\lambda, d) = Mul(\lambda, d) = \lambda d$ , then

$$\lambda^{3}(A_{1}, A_{7}) = 0.115 [via A_{1} \to A_{2} \to A_{4} \to A_{7}]$$
  
$$\lambda^{3}(A_{1}, A_{7}) = 0.035 [via A_{1} \to A_{2} \to A_{5} \to A_{7}]$$
  
$$\lambda^{3}(A_{1}, A_{7}) = 0.20 [via A_{1} \to A_{6} \to A_{7}]$$

 $\lambda^3(A_1, A_7) = 0.124 [via A_1 \rightarrow A_3 \rightarrow A_6 \rightarrow A_7]$ 

Thus  $\lambda^3(A_1, A_7) = \{0.115, 0.035, 0.20, 0.124\}$ , leading to multi-impact values.

In order to determine the measure of impact of  $A_1$  over  $A_7$  the multi-impact values have to be resolved into a single impact value with the help of the multi-impact resolution function  $F_2$ .

Let's consider the following strategies to resolve the multi impact values.

• Maximum multi- impact resolution:

$$\lambda^{t+1}(A_1, A_m) = F_2[F_1(\lambda^t(A_1, A_i), d_{i,m})]$$
  
=  $Max[F_1(\lambda^t(A_1, A_i), d_{i,m})], \forall i = 1, 2, ... n$ 

• Arithmetic mean multi- impact resolution:

$$\lambda^{t+1}(A_1, A_m) = F_2[F_1(\lambda^t(A_1, A_i), d_{i,m})]$$
  
=  $\frac{\sum_i [F_1(\lambda^t(A_1, A_i), d_{i,m})]}{n}, \forall i = 1, 2, ... n$ 

## 4. MULTI – IMPACT RESOLVING FUZZY COGNITIVE MAPS 4.1 Definitions

**Definition 4.1.1:** An Multi- Impacts Resolving Fuzzy Cognitive Maps (MIRFCM) is a non simple FCM. It can be represented as a directed graph with concepts like policies, events etc. as nodes and causalities as edges. It represents causal relationship between concepts. The directed graph is drawn using the edge weight from the fuzzy interval [0, 1], then the MIRFCM matrix derived from the graph is defined by  $D = (d_{ij})$ , where  $d_{ij}$  denotes the edge weight. In this MIRFCM,  $F_1$  and  $F_2$  are the impact assignment function and the multi-impact resolution function respectively.

**Definition** 4.1.2: Let  $A_1, A_2,...,A_n$  be the nodes of an MIRFCM.  $B^{k,t} = (b_1^{k,t}, b_2^{k,t}, ..., b_n^{k,t})$  where  $b_j^{k,t} \in [0, 1]$ .  $B^{k,t}$  is called the instantaneous state vector of MIRFCM.

$$b_j^{k,t}$$
 is defined by,  $b_j^{k,t} = \begin{cases} 1, \ j = k \\ F_2 \left[ F_1 \left[ b_i^{k,t-1}, d_{i,j} \right] \right], \ j \neq k \end{cases}$ 

 $\forall i = 1, 2, ... n; j = 1, 2, ... n$ 

and  $b_j^{k,t}$  denotes the impact value of  $A_k$  over  $A_j$  at any instant 't' [i.e.  $b_i^{k,t} = \lambda^t (A_k, A_j)$ ].

**Definition 4.1.3:** In specific,  $B^{k,0}$  is called the initial state vector of MIRFCM and it denotes the on-off position of the node at the instant 't=0'.

$$b_j^{k,0} = \begin{cases} 1, \ j = k \text{ (on state)} \\ 0, \ j \neq k \text{ (off state)} \end{cases}$$

for j = 1, 2, ., n.

**Definition** 4.1.4: For each relation matrix  $D = (d_{ij})$  of MIRFCM, a corresponding relation matrix  $E = (e_{ij})$  of simple FCM can be obtained as follows:

$$e_{ij} = 1 \ (if \ d_{ij} > 0)$$
  
 $e_{ij} = 0 \ (if \ d_{ij} = 0)$ 

**Definition** 4.1.5: Let  $A_1, A_2,...,A_n$  be the nodes of MIRFCM.  $C^{k,t} = (c_1^{k,t}, c_2^{k,t}, ..., c_n^{k,t})$  where  $c_j^{k,t} \in \{0, 1\}$ .  $C^{k,t}$  is called the instantaneous state vector of its simple FCM and  $c_j^{k,t}$  denotes the on-off position of the node at the instant 't'.

$$c_j^{k,t} = 1$$
 (on state) and  $c_j^{k,t} = 0$  (off state)  
for  $j = 1, 2, ..., n$ .

**Definition 4.1.6:** An MIRFCM is said to halt, if its corresponding simple FCM settles down in equilibrium with its limit cycle over the instantaneous state vector  $C^{k,t}$ .

#### 4.2 Applications of MIRFCM Model I: MIRFCM[Mul, Avg]

This is a Multi- Impacts Resolving Fuzzy Cognitive Maps (MIRFCM) with  $F_1(\lambda, d) = Mul(\lambda, d) = \lambda d$  and  $F_2$  as Arithmetic mean multi- impact resolution.

The instantaneous state vector of MIRFCM,  $B^{k,t} = (b_1^{k,t}, b_2^{k,t}, \dots, b_n^{k,t})$  and

$$b_i^{k,t}$$
 is defined by,

$$b_{j}^{k,t} = \begin{cases} 1, \ j = k \\ 0, \ \alpha = 0 \\ \sum_{i=1}^{n} (b_{j}^{k,t-1})(d_{i,j}) \\ \frac{1}{\alpha}, \ \alpha \neq 0 \end{cases}$$
  
where  $\alpha = \sum_{i=1}^{n} (c_{i}^{k,t-1})(e_{i,j}), \ \forall j=1,2,...n$ 

#### Model II: MIRFCM[Mul, Max]

This is a Multi- Impacts Resolving Fuzzy Cognitive Maps (MIRFCM) with  $F_1(\lambda, d) = Mul(\lambda, d) = \lambda d$  and  $F_2$  as Maximum multi- impact resolution.

$$b_i^{k,t}$$
 is defined by,

$$b_{j}^{k,t} = \begin{cases} 1, & j = k \\ Max\{(b_{i}^{k,t-1})(d_{i,j})\}, & j \neq k \end{cases}$$

 $\forall i = 1, 2, ... n; j = 1, 2, ... n$ 

#### Model III: MIRFCM[Avg, Avg]

This is an *Multi- Impacts Resolving Fuzzy Cognitive Maps* (MIRFCM) with  $F_1(\lambda, d) = \text{Mul}(\lambda, d) = \lambda d$  and  $F_2$  as Arithmetic mean multi- impact resolution.

$$b_j^{k,t}$$
 is defined by,

$$b_{j}^{k,t} = \begin{cases} 1, \ j = k \\ 0, \ \alpha = 0 \\ \frac{\sum_{i=1}^{n} (b_{j}^{k,t-1}) + (d_{i,j})}{2} \\ \frac{2}{\alpha}, \ \alpha \neq 0 \end{cases}$$
  
where  $\alpha = \sum_{i=1}^{n} (c_{i}^{k,t-1})(e_{i,j}), \forall j=1,2,...n$ 

## Avg] TO THE PROBLEM

#### 5.1 Work Life Balance

Work-life balance, in its broadest sense, is defined as a satisfactory level of involvement or 'fit' between the multiple roles in a person's life (Hudson, 2005).

Work life balance is very subjective in nature and it depends on people's perception.[20] Work-life balance is having the 'right' combination of participation in paid work (defined by hours and working conditions) and other aspects of their lives. [2]This combination will change as people move through life and have changing responsibilities and commitments in their work and personal lives.[5] The imbalance also has a negative impact in the personal life of working people-some of which have even become social hazards- increasing number of divorces, infertility due high stress levels, advent of nuclear families etc. [6]

#### **5. 2 Personal Life Factors**

Any factors which are not related to the professional life will be considered as personal factors. Personal factors will have a huge impact on work life balance as it has the direct impact on the personality of the person and in his professional life. So, it is imperative to maintain a harmony in personal life in order to limit the adverse effect of work life imbalance [20]

It is obvious to understand the personal life factors such as 'unsupported spouse', 'child care', 'too much of household activities', etc. will reduce the balancing and ultimately will reflect in the professional life. In order to maintain a good record of professional for a person, it is must for him to have cordial relationship with his family members and spouse. [20]

Also, professional life factors are also affecting the individual's personal life to some extend with the less magnitude of what personal life does on the professional life.[20]

There may be a single factor or a group of factors ruining both personal and professional life; it is not universal for all. It is very specific with individuals. So, understanding this concept is very difficult and thus it requires a model which studies the linguistic based data and gives the accurate and reliable outcome. Here, the use of fuzzy model is obtained to study the manual data.

The following attributes are taken as the nodes of the MIRFCM.

W<sub>1</sub>- Unsupported Spouse

- W2- Too much of household activities
- $W_3^-$  Inadequate sleep
- W<sub>4</sub>- Financial burden
- W5- Difficulties in managing child care requirements
- W<sub>6</sub> No proper food
- W<sub>7</sub>- No proper time for personal care

W8- Difficulties in caring ill/aged family members

- W9- Long travelling hours to work
- W<sub>10</sub>- Health problems
- W11 Lack of support from family members

The following graph is the relation graph given by the expert's opinion



The following connection matrix D is given on the basis of expert's opinion

|    | 0 | 0.7 | 0   | 0   | 0.8 | 0   | 0.5 | 0.7 | 0 | 0.4 | 0 |
|----|---|-----|-----|-----|-----|-----|-----|-----|---|-----|---|
|    | 0 | 0   | 0   | 0   | 0.8 | 0   | 0.7 | 0.6 | 0 | 0   | 0 |
|    | 0 | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0 | 0.8 | 0 |
|    | 0 | 0.2 | 0   | 0   | 0.4 | 0.7 | 0   | 0.5 | 0 | 0   | 0 |
|    | 0 | 0.3 | 0.5 | 0   | 0   | 0   | 0   | 0   | 0 | 0   | 0 |
| D= | 0 | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0 | 0.7 | 0 |
|    | 0 | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0 | 0.6 | 0 |
|    | 0 | 0.5 | 0.6 | 0   | 0   | 0   | 0   | 0   | 0 | 0   | 0 |
|    | 0 | 0   | 0.5 | 0   | 0   | 0   | 0.4 | 0   | 0 | 0   | 0 |
|    | 0 | 0   | 0.4 | 0.7 | 0   | 0   | 0   | 0   | 0 | 0   | 0 |
|    | 0 | 0.8 | 0   | 0   | 0.6 | 0   | 0.3 | 0.7 | 0 | 0.4 | 0 |

The corresponding connection matrix E of simple FCM is

|    | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 0 |
|----|---|---|---|---|---|---|---|---|---|---|---|
|    | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 |
|    | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
|    | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 |
|    | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E= | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
|    | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
|    | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|    | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
|    | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
|    | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 0 |

|                         |   |   |     |     |    |      |     |      |    |     |     | _             | C <sup>1,0</sup> | )   | 1    | 0   | 0    | 0  | 0 | 0 | 0   | 0    | 0   | 0 | 0 |
|-------------------------|---|---|-----|-----|----|------|-----|------|----|-----|-----|---------------|------------------|-----|------|-----|------|----|---|---|-----|------|-----|---|---|
| C <sup>1,0</sup> E      | 0 | 1 | 0   | 0   | 1  | 0    | 1   | 1    | 0  | 1   | 0   | $\rightarrow$ | C <sup>1,1</sup> | L   | 1    | 1   | 0    | 0  | 1 | 0 | 1   | 1    | 0   | 1 | 0 |
| C <sup>1,1</sup> E      | 0 | 3 | 3   | 1   | 2  | 0    | 2   | 2    | 0  | 2   | 0   | $\rightarrow$ | C <sup>1,2</sup> | 2   | 1    | 1   | 1    | 1  | 1 | 0 | 1   | 1    | 0   | 1 | 0 |
| C <sup>1,2</sup> E      | 0 | 4 | 3   | 1   | 3  | 1    | 2   | 3    | 0  | 3   | 0   | $\rightarrow$ | C <sup>1,3</sup> | 3   | 1    | 1   | 1    | 1  | 1 | 1 | 1   | 1    | 0   | 1 | 0 |
| C <sup>1,3</sup> E      | 0 | 4 | 3   | 1   | 3  | 1    | 2   | 3    | 0  | 4   | 0   | $\rightarrow$ | C <sup>1,4</sup> | 1   | 1    | 1   | 1    | 1  | 1 | 1 | 1   | 1    | 0   | 1 | 0 |
|                         |   |   |     |     |    |      |     |      |    |     |     |               |                  |     |      |     |      |    |   |   |     |      |     |   |   |
| <b>B</b> <sup>1,0</sup> | 1 |   | 0   |     | 0  |      | (   | 0    |    | 0   |     | 0             |                  | 0   |      | (   | )    |    | 0 |   | 0   |      | (   | ) |   |
| <b>B</b> <sup>1,1</sup> | 1 |   | 0.7 | ,   | 0  |      | (   | 0    |    | 0.8 | 3   | 0             |                  | 0.5 | 5    | (   | 0.7  |    | 0 |   | 0.4 | 4    | (   | ) |   |
| <b>B</b> <sup>1,2</sup> | 1 |   | 0.4 | .3  | 0. | .326 | 7 ( | 0.28 |    | 0.6 | 58  | 0             |                  | 0.4 | 195  | (   | ).56 |    | 0 |   | 0.  | 35   | (   | ) |   |
| <b>B</b> <sup>1,3</sup> | 1 |   | 0.3 | 1   | 0. | .272 | (   | 0.24 | 5  | 0.4 | 187 | 0.1           | .96              | 0.4 | 4005 | 5 ( | 0.36 | 6  | 0 |   | 0.  | 3194 | 4 ( | ) |   |
| <b>B</b> <sup>1,4</sup> | 1 |   | 0.2 | 644 | 0. | .185 | 6 ( | 0.22 | 36 | 0.3 | 882 | 0.1           | 715              | 0.3 | 3585 | 5 ( | 0.33 | 62 | 0 |   | 0.2 | 2488 | 3 ( | ) |   |

## 6. RESULTS AND DISCUSSION

Now let's consider all the results obtained by having each attributes in on state in the below table.

| Attribute             | $W_1$ | $W_2$  | W <sub>3</sub> | $W_4$  | $W_5$  | W <sub>6</sub> | $W_7$  | W <sub>8</sub> | W9 | W <sub>10</sub> | W <sub>11</sub> |
|-----------------------|-------|--------|----------------|--------|--------|----------------|--------|----------------|----|-----------------|-----------------|
| W <sub>1</sub>        | 1     | 0.2644 | 0.1856         | 0.2236 | 0.382  | 0.1715         | 0.3585 | 0.3362         | 0  | 0.2488          | 0               |
| <b>W</b> <sub>2</sub> | 0     | 1      | 0.1919         | 0.2314 | 0.4467 | 0.1635         | 0.7    | 0.3584         | 0  | 0.2608          | 0               |
| W <sub>3</sub>        | 0     | 0.0819 | 1              | 0.376  | 0.1546 | 0.392          | 0.0745 | 0.1719         | 0  | 0.3738          | 0               |
| $W_4$                 | 0     | 0.1463 | 0.174          | 1      | 0.276  | 0.7            | 0.133  | 0.307          | 0  | 0.258           | 0               |
| $W_5$                 | 0     | 0.1487 | 0.2377         | 0.1841 | 1      | 0              | 0.1365 | 0.1285         | 0  | 0.1654          | 0               |
| W <sub>6</sub>        | 0     | 0.0606 | 0.1148         | 0.3234 | 0.1019 | 1              | 0.0652 | 0.1088         | 0  | 0.2853          | 0               |
| $W_7$                 | 0     | 0.0789 | 0.1228         | 0.2772 | 0.1176 | 0.294          | 1      | 0.1302         | 0  | 0.3326          | 0               |
| W <sub>8</sub>        | 0     | 0.2019 | 0.2635         | 0.1661 | 0.1399 | 0.1691         | 0.1603 | 1              | 0  | 0.1817          | 0               |
| W9                    | 0     | 0.0426 | 0.1776         | 0.1719 | 0.0627 | 0.1568         | 0.2157 | 0.0694         | 1  | 0.2003          | 0               |
| W <sub>10</sub>       | 0     | 0.1024 | 0.2094         | 0.7    | 0.1932 | 0.49           | 0.0931 | 0.2149         | 0  | 1               | 0               |
| W <sub>11</sub>       | 0     | 0.2829 | 0.1727         | 0.2083 | 0.3162 | 0.1421         | 0.267  | 0.334          | 0  | 0.2321          | 1               |

## 7. CONCLUSION

The result clearly indicates that which attribute has the maximum impact when a particular attribute on state. The result clearly indicates that which attribute has the maximum impact when a particular attribute on state.

a) The attribute  $W_1\,has$  the maximum impact on attribute  $W_5$  with the impact value of 0.382

b) The attribute  $W_2$  has the maximum impact on  $W_7 \mbox{with}$  the impact value of 0.7

c) The attribute  $W_3$  has the maximum impact on attribute  $W_6$  with the impact value of 0.392

d) The attribute  $W_4$  has the maximum impact on attribute  $W_6$  with the impact value of  $0.7\,$ 

e) The attribute  $W_{5}$  has the maximum impact on  $% W_{3}$  attribute  $W_{3}$  with the impact value of 0.2377

f) The attribute  $W_6$  has the maximum impact on attribute  $W_4$  with the impact value of 0.3234

g) The attribute  $W_{7}$  has the maximum impact on attribute  $W_{10}$  with the impact value of  $0.3326\,$ 

h) The attribute  $W_8$  has the maximum impact on attribute  $W_3$  with the impact value of  $0.2635\,$ 

i) The attribute  $W_9$  has the maximum impact on attribute  $W_7$  with the impact value of 0.2157

j) The attribute  $W_{10}$  has the maximum impact on attribute  $W_4$  with the impact value of  $0.7\,$ 

k) The attribute  $W_{11}$  has the maximum impact on  $W_8$  with the impact value of 0.334.

## 8. FUTURE DIRECTION

This paper studied how the impact values keep the study more problem oriented. Since the studies of social issues are more complicated in nature, the requirement of new models became necessary. Especially, in the field of work life balance, there are many factors affecting the harmony of it. Every factor has its own impact level which is subject to person to person and issue to issue. So defining a general model dealing with pre defined impact values will not be sufficient to address the issue, so a model which is sensitive to the ground issues are need to be developed to deal with such inconsistency became mandatory. The scope of the study lays here, the impact value and impact effect need to be defined by the problem by considering the subjectivity of the issue. Also, many factors of work life balance need be addressed with these models such as personality influence, organizational factors, financial requirements, unsupported government, etc.

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